

shall be issued a Certificate of Registration duly signed by the Board Chairman and/or such other designated officer of the Board in such style and form as the Board may prescribe.

CHAPTER VIII RIGHTS AND PRIVILEGES

Section 23. **Rights and Privileges Guaranteed by the Municipal Government.** All investors and registered enterprises are entitled to rights and guarantees provided for by the municipal government, and to enhance investor's confidence in the incentive program, the municipal government, through the Roxas Investment Incentive Board, shall:

- a) Endeavor to maintain industrial peace through the creation of Municipal Tripartite Industrial Peace Council that entails smooth relationship between labor and management sector that limits the existence of strikes and lockout.
- b) Focus on the infrastructure facilities and utilities development projects, on top of the priority list are the construction of additional waiting sheds, rehabilitation and widening of the roads and drainage and sewerage system. In addition, the Municipality of Roxas shall install a wireless infrastructure system (WIFI) and shall expand the network by establishing a canopy system connectivity between schools, barangays, police station and the administrative office. As such, communication can be done through electronic means.
- c) Implement the Roxas Discipline Zone or RODZ, in coordination with the local police who shall strictly enforce a number of rules and ordinances in the discipline zone such as jaywalking, littering and parking.
- d) Peace and Order Situation. The Municipality of Roxas has a stable peace and order condition where incidence of crime is low. Roxasenos' are peace loving people and very friendly which will make visitors feel at home.
- e) Install a Customer Service Complaint Desk, that shall:
 - 1) Act on Red Tape related queries and complaints that are within the authority or competence of the Complaints Desk Officer to address.
 - 2) Refer to the Local Chief Executive all related red tape complaints against any local government personnel for appropriate action.
- f) Establish a BUSINESS ONE-STOP SHOP CENTER (BOSS). Convening all offices involved on the BPL process in one area during the annual business renewal period.
- g) Conduct a customer satisfaction survey to get feedback from customers, it will provide a direct view from the customer's (constituent's) perspective on what must needs to be improved to ensure that the services meet and exceed their expectations.
- h) Advance inspection on all existing business establishments shall be conducted by the Bureau of Fire Protection, Municipal Health Office, Municipal Engineering Office and Municipal Planning and Development


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Office within a year from February to November in preparation for the renewal of business licenses on January 1st of the succeeding year.

- i) Free delivery of the permit to the applicant's home or place of business. Any applicant who has been assessed and has paid his fees is issued a temporary license which already allows it to operate while completing registration requirements.
- j) Sponsor a Summer Enrichment Program. The Municipality of Roxas through the PESO office shall conduct a summer workshop, team building seminar intended to develop and pre-qualify the candidates and consolidate their capabilities and skills to be more acceptable and ready to join the labor market with full confidence. In addition, this will also enhance their chances for meaningful employment in the long run and will produce world class personnel making the municipality more attractive to investment and conducive to industrial growth.

CHAPTER IX FINAL PROVISIONS

Section 24. **Exemption.** This Code shall not apply to financing or banking institutions and other enterprises which are governed by the Central Banking Act and under the supervision of the BSP.

Section 25. **Implementing Rules and Regulations.** The Board is authorized to formulate the Implementing Rules and Regulations (IRR) of this Code.

Section 26. **Site Inspection.** The Board is empowered and authorized to conduct inspection of the premises for examination of the business of the registered enterprises on their progress.

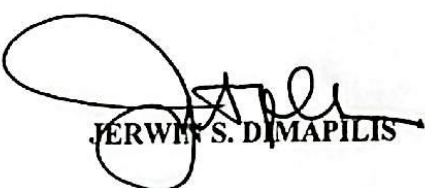
Section 27. **Penal Clause.** Any violation of the provisions of this Code, existing laws, ordinances, rules and regulations shall be ground for cancellation or revocation of the registration of the business and the withdrawal of all the incentives granted under this Code until the investor takes due corrective measures.

At any point of its operation in the participation of the Investment Incentives, an investor who fails to fulfill any of the qualifications as stated in Section 17 and 18 as the case may be, the investor shall be disqualified from availing of himself the investment incentives.

Section 28. **Separability Clause.** The provisions of this Code are hereby declared to be separable and in the event that one or more of the other provisions are held illegal or unconstitutional, the validity of the other provisions shall not be affected.

Section 29. **Repealing Clause.** All ordinances, executive orders and rules and regulations inconsistent or in conflict with the provisions of this Code are hereby repealed, amended or modified accordingly.

Section 30. **Confidentiality of the Application.** All applications and their supporting documents under this Ordinance shall not be disclosed to any person, except with the written consent of the applicant or upon order of any court of competent jurisdiction.


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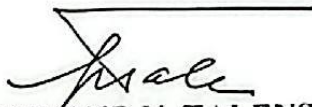

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Section 31. **Effectivity.** This ordinance shall take effect immediately upon its approval and publication in newspaper of local circulation.

On motion of Councilor Marietta R. Pajila duly seconded by all this Ordinance is hereby ENACTED.

Adopted: 09 March 2026

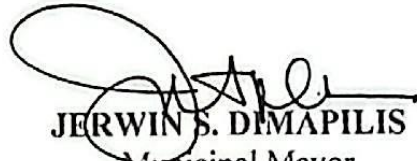
CERTIFIED CORRECT:


FERDINAND V. TALENS, MPA
Secretary to the Sangguniang Bayan

ATTESTED:


ROBERT S. QUIATCHON
Municipal Vice Mayor

APPROVED:


JERWIN S. DMAPILIS
Municipal Mayor
Date: _____