

DINING ROOM - The pension shall have a dining room which shall be available for the common use of its guests.

SECURITY - Adequate security on a 24-hour basis shall be provided in all entrances and exits of the apartel premises.

Section 14. **ACCOMMODATION STANDARD FOR RESORTS** - Accommodation Standard for Resorts are hereby determined and set, to wit.

14.1 **"AAA" Class** - The following are the minimum requirements for the establishment, operation, and maintenance of an "AAA" class resort facility

ENVIRONMENT - The resort must be located in a suitable location free of noise, atmospheric and marine pollution, and in consonance with the zoning regulation of the municipality and other regulations of the national government.

PARKING - Parking shall be commensurate to the accommodations of the resort and based on existing ordinances and other regulations

FACILITIES & ROOM ACCOMMODATION - The resort shall have rooms, facilities and amenities equivalent to those of a first Class hotel.

PUBLIC WASHROOM - There shall be a clean public toilet and bathroom for male and female guests, provided with sufficient hot and cold running water, toilet paper, soap, hand towel and/or hand dryer

SPORTS & RECREATIONAL FACILITIES - The resort shall offer at least four (4) sports and recreational facilities.

CONFERENCE / CONVENTION FACILITIES - The resort shall offer at least four (4) sports and recreational facilities.

SECURITY - Adequate security on a 24-hour basis must be provided on all entrances and exits of the property

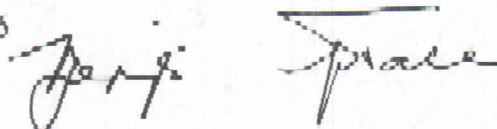
EMPLOYEE FACILITIES - Adequate and well-maintained locker rooms, cafeteria, and bathrooms for male and female employees shall be provided.

14.2 **"AA" Class** - The following are the minimum requirements for the establishment, operation, and maintenance of an "AA" class resort facility

ENVIRONMENT - The resort must be located in a suitable location free of noise, atmospheric and marine pollution and in consonance with the zoning regulation of the municipality and other regulations of the national government

PARKING - Parking shall be commensurate to the accommodations of the resort and based on existing ordinances and other regulations.

FACILITIES AND ACCOMMODATION - The resort shall have rooms, facilities and amenities equivalent to those of a Standard Class Hotel



PUBLIC WASHROOMS - There shall be a clean public toilet and bathroom for male and female guests provided with sufficient running water, toilet paper, soap, hand towel and/ or hand dryer.

SPORTS & RECREATIONAL FACILITIES - The resort shall offer at least three (3) sports and recreational facilities.

CONFERENCE/CONVENTION FACILITIES - Conference or convention facilities shall be provided.

SECURITY - Adequate security on a 24-hour basis must be provided on all entrances and exits of the property.

EMPLOYEE FACILITIES - Adequate and well maintained locker rooms and bathrooms for male and female employees shall be provided.

- 14.3 **"A" Class** - The following are the minimum requirements for the establishment, operation, and maintenance of an "A" class resort facility.

ENVIRONMENT - The resort must be located in a suitable location free of noise, atmospheric, and marine pollution and in consonance with the zoning regulation of the municipality, and other regulations of the national government.

PARKING - Parking shall be commensurate to the accommodations of the resort and based on existing ordinances and other regulations.

ROOM ACCOMMODATIONS - Class "A" Resorts shall have rooms equivalent to those of an Economy Class Hotel.

PUBLIC WASHROOMS - There shall be a clean and adequate public toilet and bathroom for male and female guests, provided with sufficient running water, toilet paper and soap.

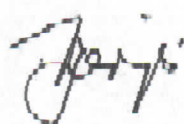
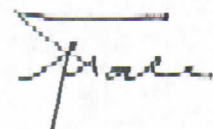
SPORTS AND RECREATION FACILITIES - There shall be a clean and adequate public toilet and bathroom for male and female guests, provided with sufficient running water, toilet paper and soap.

SECURITY - Adequate security on a 24 hour basis must be provided on all entrances and exits of the property.

FOOD AND BEVERAGE OUTLETS - The resort shall have at least one food and beverage outlet.

- 14.4 **Special Interest Resort (SIR)** - The following are the minimum requirements for the establishment, operation, and maintenance of a Special Interest Resort (SIR) facility.

LOCATION - The camp and ground sites shall be well-drained and not subject to flooding. It shall be distant from any source of nuisance and shall not endanger sources of any water supply and other natural resources.



LOUNGE AND RECEPTION COUNTER - There shall be a reception counter and a reasonably furnished lounge commensurate with the size of the resort.

ROOM ACCOMMODATION - There shall be at least five (5) settable bedrooms for permanent site operations, sufficient and fresh supply of clean linen, mirror and electric fan except in places where electricity is not available. For movable operation, a minimum of sixteen (16) guests plus the staff shall be accommodated in tents, lean-tos and the like. Where permanent tents are used, flooring shall be at least four (4) inches above the ground. Tents shall be provided with adequate beddings suitable for tropical use. Theme parks may be exempted from this requirement.

TOILET & BATHROOM - There shall be a separate clean toilet and bathroom facilities for male and female guests which shall be provided with sufficient supply of running water and situated in appropriate and accessible areas. The same shall be supplied with soap and toilet paper. Adequate portable chemical toilets shall be provided at the camp site for mobile groups. In the absence of chemical toilets, temporary sanitary latrines shall be provided based on acceptable Philippine standards.

LIGHTING, FURNISHING & VENTILATION - Lighting arrangement and furnishings in all rooms shall be of good standard. In areas where there is no electrical power, each room shall be provided with non-hazardous portable lights. Adequate means of ventilation shall also be provided.

STAFF & SERVICE - Adequate number of trained, experienced, courteous and efficient staff shall be employed. They shall wear clean uniforms at all times. The frontline staff shall have a good speaking knowledge of English.

Section 15. **ACCOMMODATION STANDARD FOR RESTAURANTS** - Accommodation Standard for Restaurants are hereby determined and set, to wit:

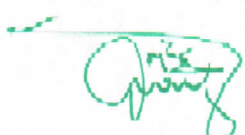
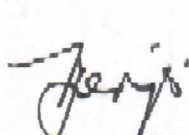
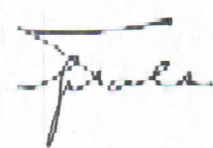
- 15.1. **"AAA" Class Restaurant (Hotel Restaurants, Fine dining, Bar and Restaurants)** - The following are the minimum requirements for the establishment, operation, and maintenance of an "AAA" class restaurant.

LOCATION

- a) The locality and environs, including approaches, shall be pleasant and provided with proper ingress and egress.
- b) The façade and architectural features of the restaurant shall be approximately designed.

PARKING - There shall be an adequate and secured parking space provided free to customers.

RECEPTION - A receptionist shall be available to usher in guests. A waiting lounge with a telephone shall also be provided.



DINING ROOM

a) *Furnishing* - The dining room shall be adequate in size with sufficient and well-maintained furniture. The floor shall be kept clean at all times.

b) *Atmosphere* - The restaurant shall have a pleasant atmosphere.

c) *Cuisine* - There shall be cuisine of good quality, served with distinction, and presentation which may be of special interest to tourists. Raw food used shall meet minimum government and international standards of grading and quality.

d) *Menu Book Card* - There shall be a menu book or card which shall be presentable, clean, and easy to read with the menu items listed in logical sequence. All items shall be made available at all times on a best effort basis.

e) *Linen* - All tables shall have clean tablecloth and napkins of good quality. They should not be faded nor with frayed edges and stains, and should be changed after every service.

f) *Crockery* - No piece of crockery, cutlery, and tableware in use shall be chipped, cracked or grazed. The silverware shall be kept polished and clean at all times.

SERVICE AND STAFF - Adequate number of well-trained, well-groomed, experienced, efficient and courteous staff shall be employed.

BAR - The bar shall be well-stocked at all times.

COMFORT ROOMS - Toilets shall have good quality fixtures and fittings, and provided with running water. The floor and walls shall be covered with impervious material of good quality workmanship, and shall be kept clean and sanitary at all times. Tissue paper, soap, paper towels and/or hand drier shall be provided.

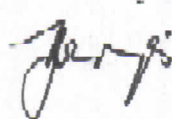
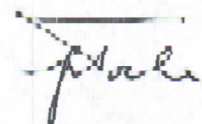
KITCHEN - The kitchen, pantry and cold storage shall be in good operating condition at all times and shall be well-equipped and hygienic. Equipment necessary to maintain a high standard of sanitation shall be installed and used.

LIGHTING - Adequate lighting arrangement and features shall be installed in dining rooms, comfort rooms, corridors and other public areas.

VENTILATION - The restaurant shall be fully air-conditioned and/or well-ventilated.

MAINTENANCE - All sections of the restaurant shall be maintained properly at all times. A periodic vermin control program shall be maintained for all establishments.

FIRE FIGHTING FACILITIES - Adequate fire-fighting facilities shall be provided in accordance with the Fire Code of the Philippines.



SIGNAGE - Signboards shall be uniform in size or dimension and shall be placed in a common position.

- 13.2 **"AA" Class Restaurant**(Comprised of Cafeteria, Canteen, Fast-food, Bakeshops, Cafés, Specialty House, Coffee Shop) - The following are the minimum requirements for the establishment, operation, and maintenance of an "AA" class restaurant.

LOCALITY

- (a) The locality and environs, including approaches, shall be pleasant and provided with proper ingress and egress.
- (b) The façade and architectural features of the restaurants shall be approximately designed.

PARKING - Parking space must be provided free for the customers.

RECEPTION - Reception staff shall be available to usher in guests.

DINING ROOM

- (a) *Furnishing* - The dining room shall be adequate in size, with well-maintained furniture. Flooring materials shall be kept clean at all times.
- (b) *Atmosphere* - The restaurant shall have a pleasant atmosphere.
- (c) *Cuisine* - There shall be cuisine of good quality and presentation, which may be of special interest to tourists and served with distinction.
- (d) *Menu Book/Card* - There shall be a menu book or card which shall be presentable, clean, and easy to read with the menu listed in logical sequence. All items shall be made available at all times.
- (e) *Place Mats* - All tables shall have a clean placemats and napkins of good quality.
- (f) *Crockery* - No piece of crockery, cutlery and table ware in use shall be cracked or gazed. The silverware shall be kept polished and clean at all times.

SERVICE AND STAFF - An adequate number of well-trained, well-groomed, experienced, efficient and courteous staff shall be employed.

BAR - The bar shall be well-stocked at all times.

COMFORT ROOMS - There must be at least one comfort room each for male and female customers which shall be kept clean at all times. Tissue paper and soap must be provided.

KITCHEN

- (a) The kitchen, pantry, and cold storage shall be in good operating condition at all times and shall be well-equipped and hygienic.
- (b) Equipment necessary to maintain high standards of sanitation and hygiene shall be installed and used.

LIGHTING - Adequate lighting arrangement and fixtures shall be installed in the dining rooms.