

with 24-hour service of hot and cold running water. ii) Bathrooms must be provided with a bathtub, shower, toilet, hand basin, mirror and adequate lighting and ventilation. iii) Floor and walls should be covered with impervious material of elegant design and high quality workmanship.

d) Telephone - There should be a telephone in each guestroom and an extension line in the bathroom of each suite.

e) Radio and Television - There should be a radio, a cable television system and relayed or piped-in music in each guestroom.

f) Cold Drinking Water - There should be cold drinking water and glasses in each guestroom.

g) Refrigerator / Mini Bar - There should be a small refrigerator and a well-stocked bar in each guestroom.

h) Room Service - There should be a 24-hour room service (including provision for snacks and light refreshments).

i) Furnishing and Lighting

(i) All guestrooms should have adequate furniture of the highest standard and elegant design, floors should have superior quality wall-to-wall carpeting, walls should be furnished with well-tailored draperies of quality materials.

(ii) Lighting arrangements or fixtures in the room, bedrooms and bathrooms should be so designed as to ensure aesthetic as well as functional excellence.

j) Information Materials - Room tariff shall be prominently displayed in each bedroom as well as notices for services offered by the property, fire exit guidelines, house rules for guests, food and beverage outlets, and hours of operation.

FRONT OFFICE / RECEPTION

There should be a reception, information counter, and guest relations office providing 24-hour service and attended by highly qualified, trained and experienced staff.

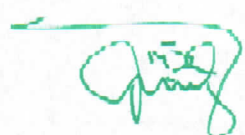
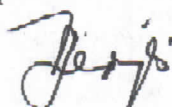
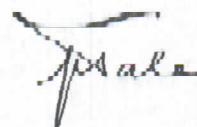
a) Lounge - There should be a lobby and a well-appointed lounge with seating facilities, the size of which is proportionate to the size of the property.

b) Porter Service - There should be 24-hour porter service.

c) Foreign Exchange Counter - There should be a duly licensed and authorized foreign exchange counter.

d) IDD/TAX/INTERNET Access - There should be an International Direct Dialing, facsimile, and an internet service facilities.

e) Reception Amenities - There should be a luggage storage room and safety deposit box.



HOUSEKEEPING

- a) Linen - There should be a plentiful supply of all linen/blankets/towels, etc., which should be of the highest quality available and should be spotlessly clean. The linen and towels should be changed every day.
- b) Laundry and Dry Cleaning Service - Laundry and dry cleaning services should be available.
- c) Carpeting - All public and private rooms should have superior quality carpeting, which should be well kept at all times.

FOOD AND BEVERAGE:

- a) Dining Room - There should be a coffee shop and at least one specialty dining room which are well-equipped, well-furnished and well-maintained, serving high quality cuisine and providing entertainment. Separate dining rooms must be readily available at all times in case religious traditions of guests demand.
- b) Bar - Wherever permissible by law, there should be an elegant and well-stocked bar with an atmosphere of comfort and luxury.
- c) Kitchen - i) The kitchen, pantry and cold storage should be professionally designed to ensure efficiency of operation and should be well-equipped, well-maintained, clean and hygienic; ii) The kitchen should be vermin-proof and have an adequate floor area with non-slip flooring and tiled walls, and adequate light and ventilation.
- d) Crockery - The crockery should be of elegant design and superior quality. There should be ample supply of crockery. No piece of crockery in use should be chipped, cracked or grazed. The silverware should be kept well-plated and polished at all times.

RECREATIONAL FACILITIES

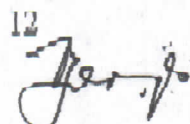
- a) Swimming Pool - There must be a well-designed and properly equipped and maintained swimming pool.
- b) Tennis/ Golf/ Squash/ Gym facilities
There should be at least one recreational facility or tie-up with one within the vicinity of the property.

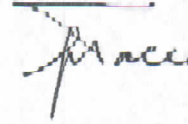
ENTERTAINMENT - live entertainment should be provided.

ENGINEERING AND MAINTENANCE

- a) Maintenance - Maintenance of all sections of the property (i. e. building, furniture, fixture, etc.) should be of superior standard.
- b) Air Conditioning - There should be centralized air conditioning for the entire building (except in areas which are at a minimum of 1,000 meters above sea level).
- c) Ventilation - There should be technologically advanced, efficient and adequate ventilation in all areas of the property.



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d) Lighting - There should be adequate lighting in all public and private rooms.

e) Emergency Power - There should be a high-powered generator capable of providing sufficient lighting for all guestrooms, hallways, public areas/rooms, elevators, food, refrigeration, and water services.

GENERAL FACILITIES:

a) Outdoor Area - The property must have common outdoor areas for guests (e.g. a roof garden or spacious common terrace).

b) Parking / Valet - There should be adequate parking space and valet service.

c) Function/ Conference Facilities - There should be one or more of the following: conference rooms, banquet halls (with a capacity of not less than 200 people seated), and private dining rooms.

d) Shops - There should be an accredited travel agency/ tour counter, newsstand, barbershop, beauty parlor, and sundry shop.

e) Security - Adequate security on a 24-hour basis must be provided on all entrances and exits of the property.

f) Medical Service - There should be a medical clinic for guests and employees employing a registered nurse and a registered midwife who have adequate training on emergency and a doctor on call.

SERVICE and STAFF - Professionally qualified, highly trained, experienced, efficient and courteous staff should be employed. They should be in smart and clean uniforms. Adequate and well-maintained locker rooms, bathrooms, and cafeteria for male and female employees shall be provided.

SPECIAL FACILITIES:

a) Business center, limousine service and transport terminal transfers should be provided.

b) Facilities to physically-impaired persons and the elderly shall be afforded, e.g., wheelchair, crutches, canes and access ramps.

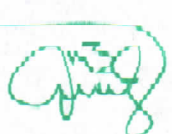
INSURANCE COVERAGE - There should be an adequate insurance coverage against accidents for all guests with annual General Liability Insurance in the amount of not less than P 250,000.00.

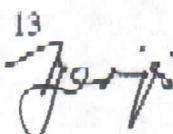
12.2 First Class Hotel - The following are the minimum requirements for the establishment, operation, and maintenance of a first class property.

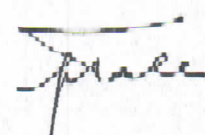
LOCATION

a) The locality and environs, including approaches, should be suitable for a first class property of international standard.

b) The facade, architectural features and general construction of the building should have distinctive qualities of a first class property.



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BEDROOM FACILITIES AND FURNISHINGS

a) Size - All single and double rooms should have a floor area of not less than 25 square meters, inclusive of bathrooms.

b) Suites - There should be one suite per 40 guestrooms.

c) Bathroom - i) All rooms must have bathrooms which should be equipped with fittings of the highest quality suited to a first class property, with 24-hour service of hot and cold running water. ii) Bathrooms must be provided with a bathtub, shower, toilet, hand basin, mirror and adequate lighting and ventilation, tissue paper and soap. iii) Floor and walls should be covered with impervious material of elegant design and high quality workmanship.

d) Telephone - There should be a telephone in each guestroom.

e) Radio and Television - There should be a radio, a cable television system and relayed or piped-in music in each guestroom.

f) Cold Drinking Water - There should be cold drinking water and glasses in each guestroom.

g) Room Service - There should be a 24-hour room service (including provision for snacks and light refreshments).

i) Furnishing and Lighting

i) All guestrooms should have adequate furniture of the highest standard with elegant design, floors should have superior quality wall-to-wall carpeting, and walls should be furnished with well-tailored draperies of very high quality materials.

ii) Lighting arrangement and fixtures in the room, bedrooms and bathrooms, should be so designed as to ensure aesthetic as well as functional excellence.

j) Information Materials - Room tariff shall be prominently displayed in each bedroom as well as notices for services offered by the property, fire exit guidelines, house rules for guests, and food and beverage outlets with corresponding hours of operation.

FRONT OFFICE / RECEPTION

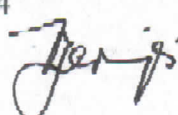
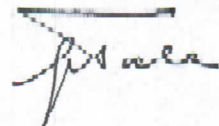
There should be a reception, information counter, and guest relations office providing 24-hour service and attended by highly qualified, trained and experienced staff.

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facilities

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HOUSEKEEPING

a) Linen - There should be a plentiful supply of all linen/blankets/towels, etc., which should be of the highest quality available and should be spotlessly clean. The linen and towels should be changed every day

b) Laundry / Dry Cleaning Service - Laundry and dry cleaning services should be available.

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d) Crockery - The crockery should be of the best quality. There should be adequate supply of crockery. No piece of crockery in use should be chipped, cracked or grazed. Silverware should be kept well-plated and polished at all times

RECREATIONAL FACILITIES

a) Swimming Pool - There must be a well-designed and properly equipped and maintained swimming pool.

d) Tennis/ Golf/ Squash/ Gym Facilities - There should be at least one recreational facility or tie-up with one within the vicinity of the property

ENTERTAINMENT - Live entertainment should be provided

ENGINEERING and MAINTENANCE

a) Maintenance - Maintenance of all sections of the property (i.e. building, furniture, fixture, etc.) should be of very high standard.

